

MARKETING MATERIALS AVAILABLE!

Brochure Cover

VEHICLE SERVICE CONTRACT



Keeping Vehicles of Today

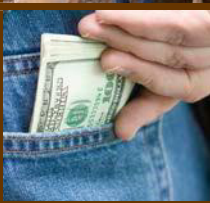


& Vehicles of Tomorrow



Protected on the Road.

For Fuel, Hybrid, All-Electric, PHEV, and Fuel-Cell Vehicles



Whether you're purchasing a vehicle with a conventional fuel engine, or one based on an emerging technology, such as a hybrid, all-electric, plug-in hybrid electric (PHEV), or fuel-cell vehicle, protect it with the First Automotive Standard vehicle service contract.

POWERTRAIN COVERAGE

Includes all of the components and stipulations listed below:

ENGINE COMPONENTS* | Oil pump, distributor shaft and housing, harmonic balancer, valve covers, timing cover, water pump, intake manifold, and all internal lubricated parts of the engine. The engine block and heads are covered only if damaged by the failure of an internal lubricated part. *Note: Engine components listed in this section are also covered in select PHEVs with internal combustion engines used solely to charge the battery.*

TURBO/SUPERCHARGER COMPONENTS (OEM Only)* | All internal lubricated parts of the factory-installed turbocharger/supercharger. The housing is covered only if damaged by the failure of an internal lubricated part.

TRANSMISSION COMPONENTS (Automatic & Manual) | Torque converter, vacuum modulator, and all internal lubricated parts of the transmission. Covers, pans, and cases are covered only if damaged by the failure of an internal lubricated part.

TRANSFER CASE COMPONENTS* | All internal lubricated parts of either the transfer case or all-wheel drive mechanism. The transfer case housing or housing for the all-wheel drive mechanism is covered only if damaged by the failure of an internal lubricated part.

FRONT & REAR DIFFERENTIAL COMPONENTS* | Axle shafts, constant velocity joints, propeller shaft, and all internal lubricated parts of the differential. The differential case is covered only if damaged by the failure of an internal lubricated part.

ALTERNATIVE-FUEL VEHICLE COMPONENTS | Generator motor assembly, drive motor assembly, and traction motor assembly of hybrid, all-electric, plug-in hybrid electric (PHEV), or fuel-cell vehicles.

SEALS & GASKETS | Applies only to covered components.

**Applicable surcharges must be selected and paid for full coverage to apply. See your vehicle service contract for details.*

CLASSIC COVERAGE

Includes all of the components and stipulations listed under Powertrain coverage, plus:

STEERING COMPONENTS | Manual and power steering gear assembly, control valve and rack assembly, power steering pump, steering column main and intermediate shafts, cooler, pitman arm, idler arm, tie rod ends, couplings, and drag link.

FRONT & REAR SUSPENSION COMPONENTS | Upper and lower control arms, control arm shafts and bushings, upper and lower ball joints, stabilizer shaft linkage and bushings, spindles, and spindle supports.

BRAKE COMPONENTS | Master cylinder, power assist booster and valve, wheel cylinders, calipers, combination valve, steel lines and fittings, self-adjusters, and parking brake linkage and cables.

ELECTRICAL COMPONENTS | Alternator, voltage regulator, starter motor, starter drive, starter solenoid, front wiper motor (including internal circuit board), relay and delay switches, manually operated switches, and wiring harnesses.

FACTORY AC & HEATING COMPONENTS | Compressor, clutch, clutch coil and pulley, orifice tube, condenser, and evaporator.

ALTERNATIVE-FUEL VEHICLE COMPONENTS | Onboard battery charging system and battery isolator of hybrid, all-electric, plug-in hybrid electric (PHEV), or fuel-cell vehicles.

SEALS & GASKETS | Applies only to covered components.

HIGH-TECH COVERAGE

Includes all of the components and stipulations listed under Powertrain coverage and Classic coverage, plus:

FRONT & REAR SUSPENSION COMPONENTS | MacPherson style struts, Chapman style struts, shackles bushings and eye bushings, leaf and coil springs, leaf and coil spring bushings, torsion bars, wheel bearings, automatic leveling unit compressor, level sensor, and limiter valve.

ELECTRICAL COMPONENTS | Rear wiper motor, heater blower motor, factory installed sunroof motor, convertible top motor, power antenna (motor only), remote keyless entry module, cruise control servo, cruise control module and transducer, compass, thermometer, electronic control module, oxygen sensor, ignition module, igniter, electronic instrument cluster and circuit board, power window motors/regulators, power door locks, power seat motors, and speedometer head.

ANTI-LOCK BRAKE (ABS) COMPONENTS | Electronic control unit, anti-lock computer module, wheel speed sensors/exciters, proportioning valves, high pressure hydraulic pump, electro-hydraulic proportioning control valves, and accumulator.

FACTORY AC & HEATING COMPONENTS | Expansion valve, POA valve, drier, accumulator, hi-low pressure cut-off switch, ducts and outlet hoses, and automatic temperature control programmer.

COOLING COMPONENTS | Radiator, fan clutch, fan blade, cooling fan motors, and heater core.

FUEL DELIVERY COMPONENTS | Fuel injector metering pump, fuel pump, fuel injectors, fuel distributor, diesel injection pump, fuel tank, metal fuel lines, and fuel sending unit.

INTERIOR/EXTERIOR COMPONENTS | Glove box door and hinge, seat tracks, interior and exterior door handles, door hinges, map/courtesy light assembly, and hood/trunk gas struts.

ALTERNATIVE-FUEL VEHICLE COMPONENTS | Battery temperature sensor, inverter water pump, blower motor, inverter assembly, converter assembly, hydraulic or electric regenerative braking system, motor controller unit (MCU), and power electronics module (PEM) of hybrid, all-electric, plug-in hybrid electric (PHEV), or fuel-cell vehicles.

SEALS & GASKETS | Applies only to covered components.

ELITE COVERAGE

If you select Elite coverage and select and pay all applicable surcharges and options for your vehicle, your service contract will cover necessary repairs to ALL of the mechanical and electrical parts of your vehicle, except those items listed under "WHAT IS NOT COVERED" in your service contract.

WRAP COVERAGE

If you select Wrap, Certified Wrap, or Diesel Wrap coverage, and select and pay all applicable surcharges and options for your vehicle, your service contract will cover necessary repairs to ALL of the mechanical and electrical parts of your vehicle, except those items listed under "WHAT IS NOT COVERED" in your contract.

Additionally, Wrap, Certified Wrap, and Diesel Wrap coverage specifically exclude components listed for coverage under the factory warranty. Additional conditions and exclusions may apply, so see your Standard vehicle service contract for complete details.

ADDITIONAL BENEFITS

ROADSIDE ASSISTANCE

Included with all levels of coverage on most contracts (see "Important Note," below). You get the following Roadside Assistance benefits, up to \$100 per service, and per occurrence:

- Towing Assistance
- Flat Tire Assistance
- Fuel, Oil, Fluid and Water Delivery
- Battery Jump-Start
- Lockout Assistance

IMPORTANT NOTE: Check your contract to verify that it provides Roadside Assistance; some do not. Certain Roadside Assistance benefits may not be applicable to hybrid, all-electric, plug-in hybrid electric (PHEV), or fuel-cell vehicles. Does not include the cost of fuel, oil, and other fluids.

TRANSPORTATION EXPENSE REIMBURSEMENT

Included with all levels of coverage. If your vehicle breaks down and needs a covered repair, you may qualify for reimbursement of transportation expenses you incur up to \$30 per day, for a limit of five days, not to exceed \$150 per repair visit. (Want even more? Ask about our upgrade option.) This benefit only applies to rental vehicles, taxi services, public transportation, or incorporated ridesharing services.

TRIP INTERRUPTION

Included with all levels of coverage. If you are more than 100 miles from your home and your vehicle needs emergency repairs, you may qualify for lodging and meal reimbursement. Offers up to \$75 per day, with a three day maximum, not to exceed \$225 per repair visit. Trip Interruption is only available where permitted by law.

TOWING REIMBURSEMENT

Included with all levels of coverage. If your vehicle breaks down and needs a covered repair, you may qualify for reimbursement of costs you incur to get your vehicle towed to a licensed repair facility. Reimburses up to \$100 per repair visit.

ASK ABOUT OUR OPTIONAL COVERAGE:

- AUTONOMOUS DRIVING SYSTEMS
- LIFTED/LOWERED VEHICLE (UP TO 8")
- TRANSPORTATION EXPENSE UPGRADE